

WARRANTY AND SERVICE RECORD

Peugeot servicing and
warranty conditions



PEUGEOT

Warranty Certificate

In order for this certificate to be valid, the box below must be completed and bear the sales stamp of the PEUGEOT dealership which sold the vehicle.

The contractual warranty comes into force from the actual day of delivery of the vehicle, that is from the warranty start date shown on the aforementioned certificate.

Identification of the vehicle

V.I.N

Warranty start date

Warranty end date

Model: _____

Fuel: _____

Engine: _____

Power output: _____ kW/bhp.)

Registration: _____

Identification of the seller

Apply the Peugeot sales stamp here

PEUGEOT Service Contracts

PEUGEOT offers a range of Service Contracts, details of which can be found in the PEUGEOT Service and PEUGEOT Assistance section.

Service Contract

Type of contract :

Valid until date :

Valid until mileage/kilometres :

Customer copy

I have read and understood the terms and conditions as laid out in this warranty and service book, including page 7-13.

VIN no:

Signed on this _____ day of _____

at _____

Signature

Client Name

Peugeot SA copy

I have read and understood the terms and conditions as laid out in this warranty and service book, including page 7-13.

VIN no:

Signed on this _____ day of _____

at _____

Signature

Client Name



We recommend that you keep the invoices and documents that relate to the servicing carried out on your vehicle. In the event of resale of the vehicle, please ensure that all of the vehicle documents are given to the new owner.

For all your information requirements please contact

Customer Relations

PEUGEOT CITROËN South Africa

44 Saturn Crescent

Linbro Business Park

PO Box 389, Frankenwald, 2054

pmsacustomer@peugeot.com

0860 738 472

This booklet is part of your vehicle documentation: It introduces you to the maintenance and service operations for your vehicle and the warranty conditions.

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Dear Customer,

You have just taken possession of your new PEUGEOT vehicle. Thank you for your confidence.

Because we at PEUGEOT know our vehicles perfectly, we recommend that you entrust all maintenance to a PEUGEOT approved repairer.

He will advise you on the operations most suited to the conditions of use of your vehicle. This will ensure that the safety, performance and reliability of the vehicle are maintained.

Thanks to the skills of the PEUGEOT network, you can be sure that all the operations recommended by the manufacturer will be carried out.

The booklet currently in your hands describes in detail the warranty conditions, the service schedule and the recommendations for use that apply to your PEUGEOT vehicle.

THIS WARRANTY IS CONDITIONAL UPON THE SERVICING SCHEDULE FOR YOUR PEUGEOT HAVING BEEN

FOLLOWED AND COMPLIANCE WITH THE TERMS OF THIS DOCUMENT.

Please read it carefully, keep it safe and present it whenever you visit the PEUGEOT network.

CONTRACTUAL WARRANTY (period of cover - 3 years):

- Manufacturing defect
- Excluding maintenance and ordinary wear and tear

PEUGEOT ASSISTANCE (period of cover - 3 years):

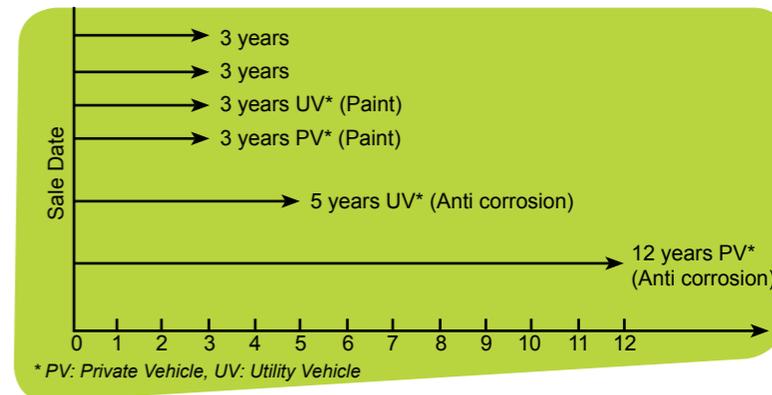
- Breakdowns which leaves the vehicle incapable of being operated, to the extent covered by the warranty

PAINTWORK WARRANTY (period of cover - 3 years):

- Original bodywork paint or lacquer defect

ANTI-PERFORATION WARRANTY (maximum period of cover - 12 years):

- Perforation caused by the corrosion of paintwork from the interior towards the exterior of the bodywork.



Do you want to know more?

Do not hesitate to refer to the appropriate paragraphs later in this booklet.

Provisions common to the different PEUGEOT warranties:

- **Your new vehicle** is covered by each of the PEUGEOT warranties from the sale date shown on the «warranty certificate» in the maintenance record booklet and for the period indicated, **unless particular provisions to the contrary apply, which have been brought to your attention.**
- Repairs to be carried out on your vehicle under the terms of the various warranties as well as all maintenance operations specified by Automobiles PEUGEOT

have to be performed exclusively by a PEUGEOT Authorised Repairer.

- **If your vehicle is resold**, its successive purchasers will benefit from the various PEUGEOT warranties until their respective date of expiry, provided that the conditions of application of these warranties have been fulfilled by all of the purchasers. For this reason, you undertake to inform your purchaser of the conditions of application of these warranties and whether you have adhered to the terms of these warranties.

• **The PEUGEOT warranties** are applicable provided your vehicle remains registered and is driven in the following countries: Australia, Brunei, Cambodia, South Africa, South Korea, Hong Kong, Indonesia, Japan, Malaysia, Mauritius, New Zealand, Singapore, Sri Lanka, Taiwan, Thailand, Botswana, Namibia and Swaziland.

• Use of your vehicle on the territory of the United States and Canada will not be covered by these warranties, Automobiles PEUGEOT having no aftersales service in this territory.

In addition to the legal guarantee against hidden faults, **AUTOMOBILES PEUGEOT** guarantees your new vehicle against all manufacturing defects for a duration of **3 years or 100,000km, unless particular provisions to the contrary apply, which have been brought to your attention**, from the date of its delivery to you personally or to your representative.

This date is shown on the «warranty certificate» in the «maintenance record booklet» which was given to you with the vehicle.



What your contractual warranty covers:



- Subject to the restrictions mentioned below, your vehicle's contractual warranty covers **the repair or replacement, free of charge, of parts acknowledged to be faulty by PEUGEOT** or its representative as well as the labour necessary to repair the vehicle.

This operation may be performed using either new parts or standard exchange parts at the sole discretion of the manufacturer or of its representative.



- Also, if **your vehicle is immobilised** as a result of a breakdown covered by the warranty, Automobiles PEUGEOT or its representative will cover any costs of repair on the spot or of recovery of your vehicle to the nearest PEUGEOT authorised repairer over a maximum distance of 100 kilometers.



What the contractual warranty does not cover:

THE CLAUSES BELOW CONSTITUTES AN ASSUMPTION OF RISK, LIABILITY OR BOTH BY YOU. IT LIMITS OR EXCLUDES YOUR RIGHTS AND REMEDIES AGAINST PEUGEOT IN THE CIRCUMSTANCES DESCRIBED BELOW. THIS MEANS THAT YOU WILL BE FINANCIALLY RESPONSIBLE FOR YOUR OWN LOSSES IN THESE INSTANCES.

Maintenance and adjustments:



- **Maintenance and servicing operations necessary** for the correct operation of your vehicle, mentioned in the maintenance record booklet, the addition of additive and the replacement of the particle emission filter at the appropriate mileages and the replacement of consumable parts such as the oil, air, fuel or passenger compartment filters, brake fluid and cooling fluid;



- **Adjustments, identifying noises or resets** (tracking, wheel balancing, wheel alignment, front axle, doors, etc.);



- **The replacement of parts subject to normal wear and tear** linked with the use of the vehicle, its mileage or its geographic and climatic environment, if this replacement is not due to a fault. This concerns the following parts in particular: brake pads, shoes and discs, tyres, clutch,

battery, belts, dampers, wiper blades, plugs, bulbs, batteries and fuses, wheel bearings, trim (including floor carpet, seat cushion, back rest, arm rest and headrest covers) etc.

Use of the vehicle:



- **Vibration and noise** linked with the operation of the vehicle, deterioration such as discolouration, alteration or distortion of parts due to normal ageing;



- Damage caused by the use of **fluids, parts or accessories which are not genuine** or of equivalent quality, as well as the use of unsuitable or poor quality fuels* and the use of any additional additive not recommended by PEUGEOT;



- Damage caused by **natural phenomena**, hail, flooding, lightning, storms or other atmospheric hazards, as well as damage caused by accidents, fire or theft;



- **The consequences of repairs**, conversions or modifications which may have been carried out on your vehicle by **companies which are not approved** by the manufacturer, as well as the consequences of fitting accessories which are not approved by the latter;



- **The tyres**, which are guaranteed directly by their respective manufacturer. The PEUGEOT network will be able to assist you in approaching the manufacturer of such tyres;



- Any other costs which are not specifically covered by this contractual warranty or by the legal guarantee, in particular the costs incurred as a result of the vehicle being off the road, such as loss of enjoyment or use, etc.



Please note that:

- Work carried out under the contractual warranty does not extend the warranty. In particular, the replacement of a part during work carried out under warranty does not extend the lifespan of the part. The contractual warranty which covers the replaced parts expires on the date of expiry of your vehicle's warranty, unless legal provisions to the contrary apply.

These provisions do not prevent the implementation of the legal guarantee.

- Parts replaced under the contractual warranty become the property of Automobiles PEUGEOT.



What you must do in order to benefit fully from the contractual warranty

- Present your vehicle's up-to-date «**maintenance record booklet**», including the warranty certificate in particular, **duly completed** by the dealership which sold the vehicle.
- **Maintenance and repairs** on the vehicle must be carried out in perfect conformity with the prescriptions laid down by Automobiles PEUGEOT, such operations having to be performed exclusively by a PEUGEOT Authorised Repairer; you must be able to provide proof of this (maintenance records, invoices, etc.).
- **As soon as any defect is detected**, your vehicle must be presented to the PEUGEOT Authorised Repairer within the normal hours of opening for the defect to be remedied. This measure has the aim of preserving your safety and that of your passengers as well as preventing the detected defect from worsening, which could lead to repairs that are more costly than those originally necessary. In consequence, the contractual warranty does not cover the defect and its consequences if

you did not act as soon as the said defect was detected.

- You are also obliged to respond to any **invitation from a PEUGEOT Authorised Repairer** to have a correction of your vehicle carried out immediately.
- **Non-compliance with these rules would render you responsible for any consequence, direct or indirect, that might arise concerning the correct operation of your vehicle.**



You will forfeit the benefit of the contractual warranty in the following cases:



- If **modifications or adaptations** have been carried out on your vehicle which are **neither provided for nor authorised** by PEUGEOT or which have been carried out without complying with the technical instructions defined by the latter;
- **The defect** is due to negligence on your part or failure to observe instruc-



- If your vehicle has been used in **abnormal circumstances** or in competition or if it has been overloaded, even for a short time;
- If you fail to service your **Peugeot** vehicle with **TOTAL** lubricants, as

tions shown in the handbook or maintenance guide;



- If your vehicle's **odometer** has been modified or its actual mileage cannot be established with certainty.

(In the event of replacement of the odometer, the « odometer replacement form » in the « maintenance guide » will have to be completed by a PEUGEOT Authorised Repairer).

In addition to the contractual warranty, PEUGEOT guarantees your vehicle against any original bodywork paint and lacquer defects from the date of delivery shown on the «warranty certificate» in the maintenance record booklet for:

- a duration of 3 years in the case of a private vehicle,
- a duration of 3 years in the case of a utility / commercial vehicle.



What your paintwork warranty covers



- Work pursuant to the paintwork warranty comprises the complete or partial retouching of the paint or lacquer necessary to **rectify a defect** observed by PEUGEOT or a PEUGEOT Authorised Repairer.
- The paintwork warranty applies subject to the express condition that your vehicle has always been maintained in accordance with the **schedule defined by PEUGEOT** and that, to the best of your knowledge, the repair of any damage has been carried out in strict compliance with the manufacturer's standards.

In order to continue to benefit from the PEUGEOT paintwork warranty, you are obliged to **have damage** due to external causes **repaired within two months** after its discovery, at your own expense. External causes are those causes that are not covered under this contractual warranty, for example, damage caused to your vehicle by accidents.



What the paintwork warranty does not cover:



- Damage to body paintwork or lacquer caused by the **environment**, such as atmospheric, chemical, animal or vegetable residues, sand, salt, projections of gravel or natural phenomena (hailstones, floods) and other external factors (whether or not the result of an accident);
- Damage caused by **negligence on your part**, failure to remedy the fault within 2 months from the date of the incident or failure to observe the manufacturer's recommendations;



- Damage resulting from **events not covered** under the contractual warranty; or
- The consequences of repairs, conversions or modifications carried out by any party other than PEUGEOT Approved Repairers.

PEUGEOT guarantees your vehicle **against perforation (corrosion from the inside towards the outside of the bodywork)** from the date of delivery shown on the «warranty certificate» in the «maintenance record booklet» for a duration of:

- 12 years in the case of a private vehicle,
- 5 years in the case of a utility / commercial vehicle.



What your anti-perforation warranty covers



The anti-perforation warranty covers **the repair or replacement of components** acknowledged to be faulty by PEUGEOT or its representative, on which a perforation due to corrosion appears.

- The Anti-Perforation Warranty is applicable subject to the express condition that the vehicle has at all times been repaired in strict **accordance with the manufacturer's standards** and that the client has had carried out in good time:
 - 1) periodic servicing mentioned in the "Maintenance record booklet";
 - 2) the anti-perforation warranty inspections presented below; and
 - 3) work to repair damage to the vehicle, if any.
- The Anti-Perforation Warranty **maintenance cycle** stipulates **four periodic**



inspections, at your cost, to be carried out without fail 4 years after the date of commencement of the Anti-Perforation Warranty for private cars or 2 years after this date for commercial vehicles, and thereafter every 2 years for all vehicles. During these inspections, after washing the vehicle thoroughly if necessary, the repairer will inspect its condition and determine which interventions are required, if any, and those that may be covered by the PEUGEOT Anti-Perforation Warranty. Deterioration due to external causes liable to provoke corrosion will be pointed out and noted on the pages of the Maintenance record booklet provided for this purpose. Moreover, any interventions on the bodywork (as a result of an accident, damage, etc) must systematically be followed by an inspection by the Authorised Repairer to be carried out under the conditions outlined above.



Please note that:

- Any repairs to the bodywork (following an accident, damage, etc.) must always be followed by an inspection to be carried out under the same conditions.
- You are obliged to have damage due to external causes (causes not covered by the contractual warranty) repaired in compliance with the standards established by PEUGEOT within two months following the inspections, at your own expense. This repair will be recorded in the «maintenance record booklet», specifying the name of the PEUGEOT Authorised Repairer, the date of the repair, the mileage of the vehicle and the number of the paid invoice. Presentation of this «maintenance record booklet», duly completed at the periodic inspections, will be required for any claim under the PEUGEOT anti-perforation warranty.



What the anti-perforation warranty does not cover:



- Damage due to **negligence on your part** or failure to observe the manufacturer's recommendations;

- Damage resulting from **events not covered** under the contractual warranty;

- The consequences of the destruction of anti-perforation protection products by an **additional treatment not specified** in the maintenance plan and authorised by PEUGEOT;



- **The consequences of repairs**, conversions or modifications carried out by firms not approved by the manufacturer;



- Corrosion resulting from the fitting of accessories **not approved** by the manufacturer and /or installed contrary to the latter's instructions;



- **Bodywork conversions** carried out on the vehicle, as well as tippers and loading platforms in the case of a utility vehicle; or



- **Wheels and mechanical components** that are not an integral part of the bodywork.

VEHICLE AND ENGINE	NORMAL CONDITIONS	ARDUOUS CONDITIONS
107 - 1.0 l Petrol	10,000 km or 1 year	10,000 km or 1 year
4008 Petrol	15,000 km or 1 year	10,000 km or 1 year
Boxer* - all engines	30,000 km or 1 year	20,000 km or 1 year
All 1.4 HDi FAP vehicles	15,000 km or 1 year	10,000 km or 1 year
All EB 1.0 VTi and 1.2 VTi vehicles		
All 1.6 HDi vehicles		
All 2.0 Petrol vehicles		
Other vehicles, other engines	20,000 km or 1 year	10,000 km or 1 year

The servicing interval is based either on time or mileage.

 It is essential to **service your vehicle when either of the two service interval conditions have been met which are based either on time or mileage as set out above.**

In our country, Automobiles Peugeot recommends the following service intervals for your _____

normal servicing _____ Arduous _____

* Depending on the conditions of use of your vehicle, a message from the maintenance indicator and flashing of the oil pressure warning lamp indicates that the next routine service is due.

The PEUGEOT servicing of vehicles comprise a certain number of systematic operations applicable to all PEUGEOT vehicles at every service by the Authorised Repairer, and additional operations, set out on page 9, that depend on the vehicle, its age and its mileage..

Principal systematic operations for all vehicles

- Checks in the vehicle (horn, parking brake, etc.)
- Use-by-date for the temporary puncture repair kit*
- Checks underneath the vehicle, including:
 - safety checks (brakes, steering, etc.)
 - environmental checks (leaks from the circuits, from the gearbox, etc.)
- Checks around the vehicle (condition of the tyres, of the headlamps and lights, etc.)
- Checks under the bonnet, including topping-up the fluids if necessary (washer fluid, brake fluid, etc.)
- Checks to comply with the legislation in force in each country (excluding the statutory vehicle test)
- Diagnostics of the ECUs
- Bleed the diesel fuel filter*
- Change the engine oil
- Replace the oil filter
- Update the service indicator
- Test of the vehicle

* depending on equipment.

Additional operations

VEHICLE	ENGINE OPERATIONS	NORMAL CONDITIONS	ARDUOUS CONDITIONS
		EVERY	
4008 (Petrol)	Fuel filter replacement	60 000 km	
	Cleaning air filter element*	15 000 km	10 000 km
	Replace the passenger compartment filter	15 000 km or 1 year	
	Replace the air filter	45 000 km or 4 years	30 000 km or 4 years
	Replace the coolant (Note: one-off operation during the life of the vehicle)	165 000 km or 8 years	160 000 km or 8 years
	Replace the brake fluid	2 years	
	Check the geometry of the front axle (wheel alignment)	15 000 km	20 000 km
	Drain the gearbox - manual version	195 000 km	100 000 km
	Draining of the CVT gearbox	45 000 km	40 000 km
	Drain the differentials and the transfer box	75 000 km	40 000 km
	Check the drive shafts	15 000 km	10 000 km
	Replace the spark plugs	105 000 km or 4 years	100 000 km or 4 years
Valve clearance check	105 000 km	100 000 km	

* depends on model.

Additional operations

VEHICLE AND ENGINE	OPERATIONS	NORMAL CONDITIONS	ARDUOUS CONDITIONS
		EVERY	
107 - 1.0 petrol	Replace the air filter	40 000 km or 4 years	
	Replace the spark plugs	40 000 km or 4 years	
	Change the gearbox oil	60 000 km	
	Check the tightness of the axles	60 000 km	
	Replace the coolant	150 000 km then every 60 000 km	
	Replace the canister filter	60 000 km	
	Replace the brake fluid	2 years	
	Replace the passenger compartment filter	10 000 km or 1 year	
	Check and adjust clutch pedal free play	every service	
	Replace the diesel fuel filter	30 000 km	20 000 km
Boxer - All engines	Replace the air filter	30 000 km	20 000 km
	Replace the brake fluid	2 years	
	Replace the passenger compartment filter	30 000 km or 1 year	20 000 km or 1 year
	Replace the ancillary drive belt (3.0 HDi)	90 000 km or 6 years	60 000 km or 6 years
	Replace the diesel fuel filter	45 000 km or 4 years	40 000 km or 4 years
All 1.4 HDi FAP vehicles All 1.6 HDi vehicles All 2.0 petrol vehicles	1.4 and 1.6 HDi FAP	30 000 km or 4 years	20 000 km or 4 years
	Replace the air filter	30 000 km or 4 years	20 000 km or 4 years
	Replace the air filter 2.0 petrol	45 000 km	40 000 km
	Replace the spark plugs 2.0 petrol	30 000 km or 4 years	20 000 km or 4 years
	Replace the brake fluid	2 years	
	Replace the passenger compartment filter	15 000 km or 1 year	10 000 km or 1 year
	Check the engine coolant	120 000 km or 4 years then at every service	

Additional operations

VEHICLE AND ENGINE	OPERATIONS	NORMAL CONDITIONS	ARDUOUS CONDITIONS
		EVERY	
Other vehicles, other engines	Replace the Diesel fuel filter V6 HDi, 2.0 HDi and 2.2 HDi	20 000 km or 4 years	
	Replace the additional fuel filter (petrol engines)	40 000 km	
	Replace the air filter (petrol engines)	40 000 km	20 000 km
	1.6 THP 200 engines	20 000 km	
	1.0 VTi and 1.2 VTi	45 000 km or 4 years	30 000 km or 4 years
	Replace the air filter (diesel engines)	20 000 km	
	Replace the spark plugs (petrol engines)	40 000 km or 4 years	
	V6 3.0 24 V petrol engines	80 000 km or 8 years	
	1.6 THP 200 engines	20 000 km or 1 year	
	1.0 VTi and 1.2 VTi	45 000 km or 4 years	40 000 km or 4 years
	Replace the engine coolant	120 000 km or 4 years then check at every service	
	Replace the brake fluid	2 years	
	Replace the passenger compartment filter	at each service	
	Check the operation of the retractable roof on 308 CC	at each service	
	Operation specific to Stop & Start		
	Replace the ancillary drive belt	120 000 km* or 4 years	

* or sooner, depending on the indication from the on-board diagnostic system

Timing Belt

The timing belt is under stress from when the engine starts until it has completely stopped; as a result it is normal for it to wear. A faulty timing belt can adversely affect the engine and stop it working.

The replacement intervals for the timing belt are as follows:

PETROL ENGINES	DIESEL ENGINES	INTERVALS
1.1 - 1.4 - 1.6 - 1.8 - 2.0 - 2.2		120 000 km or 10 years
1.0 - 1.2 VTi and 3.0 V6 24S	HDi 1.4 - 1.6 - 2.0 - 2.2 - 2.7 - V6 HDi	180 000 km or 10 years
2.01 180hp engines		90 000 km or 10 years

The above does not concern engines fitted with a timing chain.

Servicing the HDi particle filter system

To ensure optimum operation of the particle filter, PEUGEOT recommends the use of TOTAL QUARTZ INEO FIRST 0W30 or TOTAL ACTIVA / QUARTZ INEO ECS 5W30, or any other oil meeting the PSA PEUGEOT CITROËN B71 2312 or B71 2290 standard.

The use of additives such as cleaners or metalisers is prohibited.

The servicing intervals for the particle filter system are as follows:

1/ Top up or check the additive reservoir level (depending on equipment)

V6 HDi	Top up level or replace the additive pack	every 120 000 km
Other vehicles, other engines	Check the additive level	from 80 000

2/ Check the particle filter (depending on equipment)

	Check particle filter	From
1.6		150 000 km
2.0, V6 HDi		140 000 km
2.2		160 000 km

We recommend that these technical operations be carried out following the Manufacturer's procedures.

PEUGEOT & TOTAL

PARTNERS IN PERFORMANCE AND REDUCING FUEL CONSUMPTION

Innovation that serves performance

The TOTAL Research and Development teams develop lubricants for PEUGEOT that meet the latest technical innovations on PEUGEOT vehicles. This ensures that you receive optimum performance and life span from your engine.

Reduction of polluting emissions

TOTAL lubricants are formulated to maximise engine performance and the protection of post-treatment systems. It is crucial to follow PEUGEOT's maintenance guidelines to ensure correct operation.



OFFICIAL PARTNERS

The TOTAL engine oils recommended by Peugeot have characteristics superior to those defined in the ACEA standards and can therefore comply with your vehicle's latest technical innovations and optimise the operation of Peugeot engines (efficiency, fuel economy, polluting emissions, life and wear).



Only use lubricants meeting the PSA PEUGEOT CITROEN standard for oil changes on your vehicle.

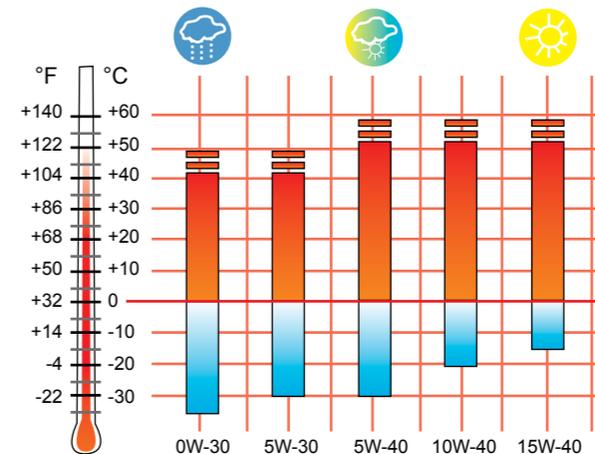
For topping up only, the ACEA standard to observe is :

→ C2 as first choice, or C3

ACEA : Association des Constructeurs Européens d'Automobiles (Association of European Automobile Constructors).

Please do not hesitate to ask your PEUGEOT approved repairer for advice on maintaining your vehicle's good standard of use and on optimising maintenance costs.

Viscosity ranges according to ambient temperatures.



	Oil Description SAE grade	Mineral 15W - 40	Semi-synthetic 10W - 40	Synthetic 5W - 40	Synthetic Anti Pollution 0W - 30	Synthetic Anti Pollution 5W - 30
	PSA PEUGEOT CITROËN standards	B71 2295	B71 2300	B71 2269	B71 2312	B71 2290
	Recommended Oils / Engines	Total Activa Total Quartz 5000 15W - 40	Total Activa Total Quartz 7000 10W - 40	Total Activa Total Quartz 9000 5W - 40	Total Quartz INEO First 0W - 30	Total Activa Total Quartz INEO ECS 5W - 30
Petrol	1.0	O	O	O	O	O
	1.0 VTi and 1.2 VTi		O	O	O	O
	1.4 VTi - 1.6 VTi - 1.6 THP				O	O
	1.8 - 2.2		O	O		
	2.0			O		
	Other Engines		O	O	O	O
Diesel	HDi FAP : 1.4 - 1.6 - 2.0 - 2.2 (204 hp) - V6				O	O
	HDi FAP : 1.3 - 2.2 (except 204 hp) - 3.0					O
	Other Engines		O	O		O

O authorised



TOTAL is the only brand which offers a complete range of products which are approved by PSA PEUGEOT CITROËN and recommended for the servicing of PEUGEOT vehicles. The new oil TOTAL QUARTZ INEO FIRST 0W30 is the product recommended by PEUGEOT for reducing fuel consumption and CO₂ / pollutant emissions.

Engine oil level	Check the engine oil level regularly (every 5000km's) depending on the use of your vehicle, topping up if necessary with appropriate oil (see page 22). Topping up the engine oil between services is normal. Oil level that is too low or too high introduces the risk of serious damage to your engine.
Tyres	Check the tyre pressures regularly. Check the tread wear as well, using the visual wear indicators in the tyre treads. When the wear indicators are no longer visible below the tread pattern, the remaining tread depth is less than 1.6 millimeters. The tyres must then be replaced.
Shock absorbers	It can be difficult for the user to identify worn shock absorbers. However, their condition greatly affects braking performance and road holding. Regular checks by a professional are therefore necessary for your safety as well as for your driving comfort.
Lighting and signalling	The replacement of a single bulb, particularly when that bulb has failed, always leads to an imbalance in the lighting, then soon afterwards, the replacement of the bulb on the other side. Always consider replacing bulbs in pairs.
Wiper blades	A regular check on condition and cleaning with a damp cloth will prolong their life. Annual replacement will give you the best vision on the road and avoid scratching the windscreen.
Air conditioning system	It provides a comfortable driving ambiance, which help avoid stress and fatigue. An annual check and clean will ensure the correct operation of all parts of the system and limit the development of bacteria and unpleasant odours.
Scented air freshener	Replacement cartridges are available from your PEUGEOT dealer.

Maintaining the bodywork

PEUGEOT has made use of the best technologies to ensure that your vehicle's paint looks impeccable and has the best possible resistance to external factors containing chemicals that may damage your vehicle's paintwork including but not limited to the sun, salt, dirt, dust, mud, bird droppings, tree resin, insect secretions, pollen and tar. It is now up to you to care for your bodywork. Appropriate maintenance means you can retain the protective characteristics of the paint and keep its original lustre.

This will help you to maintain the value of your vehicle over many years.

LOOKING AFTER YOUR BODYWORK	WHEN	HOW	SPECIAL PRECAUTIONS TO TAKE	RECOMMENDED PRODUCTS
Washing the bodywork: Remove dirt, dust, mud, bird droppings, tree resin, insect secretions, pollen, tar.	Frequently, <u>as soon as possible</u> for bird droppings, resin, insect secretions, pollen and tar which contain chemicals that attack paintwork.	Washing by hand OR high-pressure washing OR washing in an automatic car wash with rollers.	Washing by hand: Remove dust liable to cause scratching by rinsing the vehicle thoroughly before rubbing down. After washing and rinsing, dry the vehicle with a chamois leather to avoid chalky residues. Do not use sponges with an abrasive surface.	Clean sponges. Gentle Shampoo. Chamois leathers. Microfibre fabrics.
			High-pressure washing: Observe the recommended spraying distance (50cm) and guard in particular against projections of gravel. Some stains (tar, etc) may necessitate additional measures.	
			Washing in an automatic car wash with rollers. Do not use stations where the brushes are poorly maintained and liable to cause micro-scratches, which are particularly visible on dark colours.	
			Do not rub the bodywork when dry. Do not wash in direct sunlight or extremely cold temperatures.	
			Wash more frequently in winter, in areas near the sea or close to industrial establishments (etc), to remove iodised deposits, mud, soot and fertilizer salts which are highly corrosive. Clean the underside of the body and wheel arches thoroughly.	
			Do not attempt to rub off dried tar, bird droppings, resin, etc., directly. Rinse deposits thoroughly before removing. Do not use solvents or petrol.	Tar removal product Insect removal product. Clean rag. Clean water
Cleaning chrome finishers: Do not use abrasive cleaners or chemical solvents.	PH-neutral soapy water, wipe with a dry soft cloth.			

LOOKING AFTER YOUR BODYWORK	WHEN	HOW	SPECIAL PRECAUTIONS TO TAKE	RECOMMENDED PRODUCTS
Protecting the paintwork: Limit and prevent dirt build-up	At least twice a year (before and after winter) OR through regular use of automatic car wash programmes with waxing OR after each polishing	Polishing by hand OR in an automatic car wash with added wax	Before polishing, the vehicle must be perfectly clean and dry Do not apply in direct sunlight Observe the instructions for use of the product Do not apply the product to plastic or rubber	Buffing product recommended by the network (without abrasive) Cotton Microfibre fabrics
Remove micro-scratches	Only if micro-scratches are visible	Polishing by hand or contact the network	Before polishing, the vehicle must be perfectly clean and dry. Use of a polish with an excessive abrasive charge or the inappropriate use of a polishing machine may leave marks and/or damage the lustre of the paintwork. Observe the instructions for use of the product used. Do not apply the product to plastic or rubber. After polishing the vehicle must be buffed.	Polish recommended by the network Cotton Microfibre fabrics
Repair minor damage to the paintwork: Scratches, chips, gravel impact	Quickly if bare metal is visible to avoid corrosion	Retouching pen for paintwork. If bare metal is visible, contact the network.	Read the conditions of use of the product for the repair of superficial blemishes.	Retouching pen for paintwork available in colours specific to the Marque
	Do not use solvents, petrol or oil to clean the bodywork. After washing, apply the brakes gradually to remove water from the brake linings. Do not wash under the bonnet with a high-pressure jet.			

Maintenance of leather

Leathers have been developed by PEUGEOT using the best technologies to ensure better longevity, optimal comfort and good resistance to external aggression.

Leather is a natural product and requires certain precautions for use and maintenance.

It's up to you therefore to take care of your leather interior. Appropriate regular maintenance is essential to preserve the longevity of leather. It needs to be protected and nourished in order to retain its suppleness and original appearance.

LOOKING AFTER YOUR BODYWORK	WHEN	HOW	SPECIAL PRECAUTIONS TO TAKE	RECOMMENDED PRODUCTS
Clean	Regularly and as required	Hand wash	<p>Before cleaning leather, you should remove any residues which may scratch the leather while it is being cleaned.</p> <p>To clean leather, moisten a soft cloth with soapy water, then gently rub the surface of the leather. Don't rub too hard. After cleaning, dry the leather thoroughly with a soft cloth.</p> <p>For grease stains, NEVER clean greasy leather with a liquid, you should first soak up the stain (with a sponge or Terre de Sommières [fine clay powder] for example). In the case of a liquid stain, quickly soak up the moisture with a cloth or absorbent paper to prevent the liquid soaking into the leather.</p> <p>Then clean if necessary.</p>	<p>Sponge Soap neutral pH Soft cloth</p>
Remove dust	2 to 3 times a year	Hand wash	Clean the leather with a well-wrung cloth moistened with clear water to clean the pores of dust, without rubbing too hard and avoiding chalky water.	Soft cloth
Maintain	Every year	by hand	Remove dust from the leather and clean it before applying any cleaning products.	Special product for leather
<p> Do not use solvents, detergents, petrol, pure alcohol or cleaning products to clean leather. For semi-leather, be careful not to damage other materials with leather cleaning products (textile, alcantara, etc). For more serious damage (burns, etc.) consult a PEUGEOT Dealer who will be able to advise you.</p>				

The following pages are designed to be stamped with the sales stamp of the automobile repair professional who services your PEUGEOT.

Have the boxes below (date, mileage, next service, etc.) completed, according to your operating conditions, by the automobile repair professional you have chosen.

We recommend that you keep the invoices and documents that relate to the maintenance carried out on your vehicle.

If the vehicle is sold, it is necessary to hand all the vehicle documents to the new owner.

Date: _____ / _____ / _____ Mileage: _____

Dealership Stamp

Next Inspection: _____

at _____ km or on _____ / _____ / _____

Date: _____ / _____ / _____ Mileage: _____

Dealership Stamp

Next Inspection: _____

at _____ km or on _____ / _____ / _____

Service Record

Service Record

Date: / / Mileage: _____

Dealership Stamp

Next Inspection: _____

at _____ km or on _____ / _____ / _____

Date: / / Mileage: _____

Dealership Stamp

Next Inspection: _____

at _____ km or on _____ / _____ / _____

Date: / / Mileage: _____

Dealership Stamp

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Next Inspection: _____

at km or on / /

Date: / / Mileage: _____

Dealership Stamp

Next Inspection: _____

at km or on / /

INSPECTIONS TO BE CARRIED OUT	1 st	2 nd	3 rd	4 th
Private Vehicles	4 years after delivery	6 years after delivery	8 years after delivery	10 years after delivery
Commercial vehicles	after 2 years	after 4 years	-	-

Presentation of inspection coupons, duly completed by the repairer who carried out the inspection, will be required for all claims under the Anti-Perforation Warranty.

1st INSPECTION		2nd INSPECTION	
Date:.....	Mileage:.....	Date:.....	Mileage:.....
Warranty work envisaged: <input type="checkbox"/> yes <input type="checkbox"/> no		Warranty work envisaged: <input type="checkbox"/> yes <input type="checkbox"/> no	
REPAIRS RECOMMENDED TO CUSTOMER:	REPAIRS CARRIED OUT:	REPAIRS RECOMMENDED TO CUSTOMER:	REPAIRS CARRIED OUT:
Inspection file N°:	Report N°..... Date:.....	Inspection file N°:	Report N°..... Date:.....
Report:	STAMP OF REPAIRER	Report:	STAMP OF REPAIRER
•		•	
•		•	
•		•	
•		•	
•	Report N°..... Date:.....	•	Report N°..... Date:.....
STAMP OF REPAIRER	STAMP OF REPAIRER	STAMP OF REPAIRER	STAMP OF REPAIRER
NEXT PERIODIC MAINTENANCE: before.....		NEXT PERIODIC MAINTENANCE: before.....	



On Road Assistance

As the proud owner of a Peugeot, you are driving a state-of-the-art vehicle. If properly maintained, chances are extremely remote that your vehicle will ever require any unforeseen mechanical repairs.

However, for added peace of mind, Peugeot Motors South Africa brings you Peugeot Assistance, a comprehensive roadside assistance programme for you and your Peugeot vehicle. This programme is valid for the duration of the Warranty of the vehicle, which is 3 years or 100 000 km which ever occurs first. As a member of Peugeot Assistance, not only will help be at hand immediately in the unlikely event that your car experiences a breakdown, but you will also receive a comprehensive range of benefits such as free medical advice, arrangement of emergency transportation and a 24 hour information service.

Peugeot Assistance is aimed at a stress-free motoring experience. Being a member is like always having one's own personal assistant - for the cost of a local phone call. Your Peugeot Assistance operator is dedicated to getting you and your passengers (max 5) to your destination as quickly, safely and problem-free as possible.

Roadside services

Peugeot Assistance will immediately come to your aid, wherever you are within South Africa, Swaziland, Lesotho, Botswana and Namibia.

A standard call out fee of R400 will apply in the following instances:

- Jump start;
- Flat tyre change;
- Fuel replacement (the cost of the fuel will be added to the call-out fee);
- Keys locked in car (the cost of a locksmith, should one be necessary, will be added to the call-out fee).(model specific – should a towing fee be chargeable, it will be for the clients account)

These fees are payable in cash.

Should you not have cash, the technician will transport you to the nearest ATM to withdraw the cash.

Towing service / Technician

In the unlikely event of your Peugeot vehicle breaking down, Peugeot Assistance will send a technician to facilitate the repair. Should the technician not be able to make the repair on site and your vehicle is immobile, a tow truck will be arranged, so as to tow the vehicle to the nearest Peugeot dealer.

Towing service / Accident

In the event of an accident, Peugeot Assistance will arrange for a tow truck to transport your car to the closest approved Panelshop. This will be at your cost.

Safe storage

If necessary, Peugeot Assistance will arrange free safe storage for your vehicle for up to 48 hours.

Repatriation of vehicle

Should you have to leave your vehicle for repairs at a Peugeot dealership located more than 100 km from your home, Peugeot Assistance will arrange to have your vehicle returned to you free of charge.

Travel Service

In the event of a breakdown more than 100km from your home during the warranty period, Peugeot Assistance will arrange for either one nights accommodation for you and your passengers or an alternate vehicle (car hire) to enable you to reach your destination, as well as the relaying of urgent messages and providing telephone directions.

Car Hire

Should you be stranded more than 100 km from your home due to your vehicle undergoing unscheduled repairs during the warranty period, Peugeot Assistance will make the necessary car hire bookings for you so that you can continue on your journey either to your home or to your destination anywhere in South Africa, Swaziland, Lesotho, Botswana and Namibia. In order to qualify for a car hire you must be in possession of a valid credit card.

Medical Assistance

A single call will trigger the Peugeot Assistance agent to conference a call between you and an emergency advice service to ensure you receive the support you need. For the cost of a local call, phone 0860 77 24 24 for more information about Peugeot Assistance. The cost generated by the telephone or cellular service provider will be for your cost or that of your Medical Aid.

We recommend that you obtain the necessary insurance and medical aid for any additional costs that are not covered by this Peugeot Assistance warranty.

Information Assistance

Peugeot Products

Outside of normal working hours, Peugeot Assistance will supply you with all information regarding your Peugeot vehicle and the range of cars distributed in South Africa including general vehicle information relating to fuel and oil recommendations, service intervals, tyre maintenance, warning systems and applications and accessory inquiries.

Peugeot Network

Should you require any information regarding dealer locations and telephone numbers or should you be looking for any recommendations for intervention, or seeking advice on your relationship with your dealership, Peugeot Assistance will provide you with support during normal office hours, the above information, as well as information on Peugeot Servicing can be obtained from the Peugeot Customer Care Centre. Apart from providing you with Assistance details and information, Peugeot Customer Care will answer any general queries on Maintenance Plans, Warranty Conditions, New Service offers and coming Promotions.

For more information please email pmsacustomer@peugeot.com

CUSTOMER CARE LINE

0860 73 8472

For assistance outside of South Africa (in Botswana, Namibia or Swaziland), please dial

0027 11 265 1801

PEUGEOT ASSISTANCE



PEUGEOT

7/7 24/24

0860 77 24 24 INTERNATIONAL NUMBER: 0027 11 265 1801



V.4 09/2012

MOTION & EMOTION



PEUGEOT